

## **INTERVIEW GUIDE FOR USE WITH THE REHABILITATION COUNSELLOR AT THE CNESST**

To foster an alliance between the insurer and the clinician, here are some points that the clinician should document with the insurer during the initial telephone contact.

**\*\*\*Before making the initial contact with the insurer, consult the CNESST service contract. It might provide answers to several of the questions below.**

### **Employment component:**

1. What are the possibilities of returning to work at the employer's?
2. What are the overall job requirements?
3. Is there a safety rating attributed to the job?
4. How much time does the employer require to organize the return to work?
5. What mechanisms have been put in place for collaborating and communicating with the employer?

### **Healthcare system component:**

6. What currently existing factors may hinder or facilitate the return to work?

### **Insurance component:**

7. What expectations do you have of the services to be offered?
8. What expectations do you have regarding collaboration and communication?