

How the Clé de vos droits works

- 1 At your first appointment, a student will take down all of the facts pertaining to your legal matter, as well as your questions. You will be asked to provide all relevant documentation.

Under no circumstances will information be provided on the day of your appointment.

- 2 The student will then do research to find the legal information relevant to your situation.

- 3 The student will contact you within a reasonable timeframe to give you the information and answer your questions, so that you can make an informed decision.

The process is confidential.

* It is important to mention that in some cases, the Clé de vos droits is unable to provide legal information, in particular for situations that are complex or require specialized expertise. If such is the case, we will do our best to refer you to the appropriate resource.



FACULTY OF LAW LEGAL CLINIC

Find more information online
USherbrooke.ca/etudiants/cle-droits

Contact us
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As part of its mission to serve the community, the Faculty of Law at Université de Sherbrooke offers the public **FREE** legal information. The service is provided by 3rd and 4th year students in the Bachelor of Law program.

In partnership with the Regroupement des centres d'amitié autochtones du Québec





A CLIENT-CENTRED APPROACH

Who is eligible for the legal information service?

The service is for anyone seeking legal information.

Do I need an appointment?

YES. Please contact the Clé de vos droits service by phone or email to make an appointment.

What services are offered?

The Clé de vos droits provides **legal information** based on your specific legal situation. We can also refer you to specialized resources, community or government organizations, and other professionals.

The Clé de vos droits **does not give legal counsel, opinion or advice.** We **cannot** represent you, assess the chances of your case's success, help you write a demand letter or fill out a legal document for you.

Which areas of law does the service cover?

Students providing the services offer legal information in the following areas:

- Civil procedure
- Consumer protection
- Insurance
- Civil liability
- Contract law
- Labour law
- Succession and wills
- Family law

The Clé de vos droits does not accept any questions in the areas of criminal or immigration law.